

(12) INTERNATIONAL APPLICATION PUBLISHED UNDER THE PATENT COOPERATION TREATY (PCT)

(19) World Intellectual Property Organization
International Bureau



(43) International Publication Date
18 September 2003 (18.09.2003)

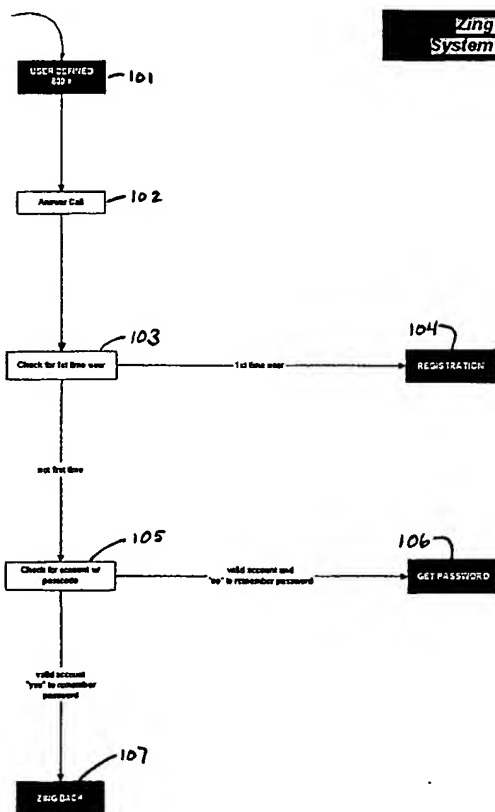
PCT

(10) International Publication Number
WO 03/077515 A1

- (51) International Patent Classification⁷: **H04M 1/64** (74) Agents: **SADLER, Lloyd, W. et al.**; Parson Behle & Latimer, Suite 1800, 201 South Main Street, Salt Lake City, UT 84111 (US).
- (21) International Application Number: **PCT/US03/07077**
- (22) International Filing Date: **7 March 2003 (07.03.2003)**
- (25) Filing Language: **English**
- (26) Publication Language: **English**
- (30) Priority Data:
60/362,491 **7 March 2002 (07.03.2002)** **US**
- (71) Applicant (for all designated States except US): **ZING-BACK, INC.** [US/US]; 405 E 12450 S. Suite E, Draper, UT 84020 (US).
- (72) Inventor; and
- (75) Inventor/Applicant (for US only): **HAYS, Jeffrey, C.** [—/US]; 3544 Danish Road, Sandy, UT 84093 (US).
- (81) Designated States (national): **AE, AG, AL, AM, AT, AU, AZ, BA, BB, BG, BR, BY, BZ, CA, CH, CN, CO, CR, CU, CZ, DE, DK, DM, DZ, EC, EE, ES, FI, GB, GD, GE, GH, GM, HR, HU, ID, IL, IN, IS, JP, KE, KG, KP, KR, KZ, LC, LK, LR, LS, LT, LU, LV, MA, MD, MG, MK, MN, MW, MX, MZ, NO, NZ, OM, PH, PL, PT, RO, RU, SC, SD, SE, SG, SK, SL, TJ, TM, TN, TR, TT, TZ, UA, UG, US, UZ, VC, VN, YU, ZA, ZM, ZW.**
- (84) Designated States (regional): **ARIPO patent (GH, GM, KE, LS, MW, MZ, SD, SL, SZ, TZ, UG, ZM, ZW), Eurasian patent (AM, AZ, BY, KG, KZ, MD, RU, TJ, TM), European patent (AT, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GR, HU, IE, IT, LU, MC, NL, PT, RO,**

[Continued on next page]

(54) Title: **MESSAGE DELIVERY AND ACQUISITION SYSTEM**



(57) **Abstract:** A method (Fig. 1) for utilizing a voice-command based network platform to record and deliver outbound voice messages, and request and deliver a voice-recorded response back to the sender at the urgency and location requested by the sender. This is accomplished by using voice recognition, telephone keypad, or GUI to identify recipients, specify the time, date, frequency and duration of delivery attempts, and interface with recipient to secure a response.



WO 03/077515 A1